



WASHINGTON WATER SERVICE COMPANY STAFF & OFFICE CONTACTS

Office Hours are: Monday through Friday – 8:00 a.m. to 4:30 p.m.
Customer Service Toll Free – 24 hr per day: (877) 408-4060

Michael P. Ireland

PRESIDENT – GIG HARBOR OFFICE

Office: (877) 408-4060

Direct Line: (253) 851-3422 Ext 1107

mireland@wawater.com

- Responsible for all activities of Washington Water Service Company
- Direct over site and responsibility for all construction and Operation related activities and staff in NW Region
- Reports to the President & CEO of California Water Service Group

Zera Cox

ADMINISTRATIVE ASSISTANT TO THE PRESIDENT - GIG HARBOR OFFICE

Office: (877) 408-4060

Direct Line: (253) 851-3422 Ext 1106

zcox@wawater.com

- Provides administrative support to the President and management team
- Reports to the President of Washington Water

Charlene Pratt

ACCOUNTING MANAGER GIG HARBOR OFFICE

Office: (877) 408-4060

Direct Line: (253) 851-3422 Ext 1105

cpratt@wawater.com

- Responsible for all accounting activities for Washington Water Service Company
- Responsible for coordinating all payroll, employee benefits and records with Human Resources
- Responsible for the filing of all Tariffs and reports to the Washington Utilities and Transportation Commission
- Reports to the President of Washington Water

Robert Brebner

PURCHASING SUPERVISOR GIG HARBOR OFFICE

Office: (877) 408-4060

Direct Line: (253) 851-3422 Ext 1115

rbrebner@wawater.com

- Responsible for inventory control and purchasing
- Reports to the Accounting Manager

Susan Hull

**CUSTOMER SERVICE MANAGER
GIG HARBOR OFFICE**

Office: (877) 408-4060

Direct Line: (253) 851-3422 Ext 1101

shull@wawater.com

- Responsible for all customer service & meter reading activities
- Responsible for all customer account billing and adjustments
- Responsible for issuance of Certificate of Water Availability Letters
- Reports to the President of Washington Water

Bob Sanstad

**SAFETY, TRAINING AND MAINTENANCE
SUPERVISOR
GIG HARBOR OFFICE**

Office: (877) 408-4060

Direct Line: (253) 851-3422 Ext 1111

rsanstad@wawater.com

- Responsible for employee safety & training compliance
- Responsible for vehicle fleet & equipment maintenance
- Reports to the President of Washington Water

Gerald F. Petersen, PE
**ENGINEERING MANAGER
OLYMPIA OFFICE**

Office: (877) 408-4060

Direct Line: (360) 438-2042 Ext 2110

jpetersen@wawater.com

- Responsible for all engineering at Washington Water Service
- Reports directly to the Chief Engineer of California Water Service Company

Cathy White

**ENGINEERING ADMINISTRATIVE ASSISTANT
OLYMPIA OFFICE**

Office: (877) 408-4060

Direct Line: (360) 438-2042 extension 2105

cwhite@wawater.com

- Provides administrative support to the engineering department
- Oversees the preparation & submittal of all engineering correspondence to the Washington State Department of Health
- Reports to the Engineering Manager

Dan Brown

**ACTING CONSTRUCTION SUPERINTENDENT
GIG HARBOR OFFICE**

Office: (877) 408-4060

Direct Line: (253) 851-3422 Ext 1112

danbrown@wawater.com

- Responsible for all construction and capital improvement scheduling
- Direct oversight of Construction Crews
- Reports to the President of Washington Water

Shawn O'Dell

**OPERATION SUPERINTENDENT
GIG HARBOR OFFICE**

Office: (877) 408-4060

Direct Line: (253) 851-3422 Ext 1150

sodell@wawater.com

- Responsible for all field operations and scheduling for the Northwest Region in the Gig Harbor Office
- Reports to the President of Washington Water

Brian Houghton

**GENERAL FOREMAN, NORTHWEST REGION
SEQUIM FIELD OFFICE**

Office: (877) 408-4060

Direct Line: (253) 851-3422 Ext 1159

bhoughton@wawater.com

- Responsible for the daily field operations and marketing for all systems located in Clallam, Jefferson and parts of Kitsap County
- Reports to the President of Washington Water

Doug Hall

**GENERAL FOREMAN NORTHWEST REGION –
ISSAQUAH FIELD OFFICE**

Office: (877) 408-4060

Direct Line: (253) 851-3422 Ext 1168

dhall@wawater.com

- Responsible for the daily field operations and marketing for all systems located in King and parts of Pierce County
- Reports to the President of Washington Water

Roy Stanton

**LOCAL MANAGER – ORCAS ISLAND
FIELD OFFICE**

Office: (877) 408-4060

Direct Line: (253) 851-3422 Ext 1178

rstanton@wawater.com

- Responsible for the daily field operations and marketing for all systems located in San Juan County
- Reports to the President of Washington Water

Paul J. Robischon

**SOUTHWEST REGIONAL OPERATIONS
MANAGER**

OLYMPIA OFFICE

Office: (877) 408-4060

Direct Line: (360) 438-2042 Ext 2114

probischon@wawater.com

- Responsible for all field operations & marketing in the Southwest Region
- Reports to the President of Washington Water

Carol Schlender

WATER QUALITY MANAGER

OLYMPIA OFFICE

Office: (877) 408-4060

Direct Line: (360) 438-2042 Ext 2122

cschlender@wawater.com

- Responsible for the scheduling & reporting all water quality , for the preparation of the Consumer Confidence Report
- Reports to the President of Washington Water

OFFICE LOCATIONS:

**WASHINGTON WATER SERVICE
COMPANY**

Gig Harbor Location

Northwest Regional Operations

P. O. Box 336

14519 Peacock Hill Avenue NW

Gig Harbor, WA 98335

Office: 1(253) 851-4060

Toll Free 1 (877) 408-4060

Fax: (253) 857-4001

www.wawater.com

**WASHINGTON WATER SERVICE
COMPANY**

Olympia Location

Southwest Regional Operations

6800 Meridian Road SE

Olympia, WA 98513

Toll Free 1-877-408-4060

Office: (360) 491-3760

Fax: (360) 459-3259

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**WASHINGTON WATER SERVICE
COMPANY**

Orcas Island Location

107 Firehouse Lane

Eastsound, WA 98245

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