WASHINGTON WATER SERVICE
APPLICATION FOR WATER SERVICE
GIG HARBOR

This application must be completed in full and returned to Washington Water Service Company. Your application can be mailed, emailed, faxed or dropped off. *COMPLETED APPLICATION MUST BE SUBMITTED AT LEAST 1 BUSINESS DAY PRIOR TO REQUESTED SERVICE START DATE*. If you have any questions, please call us toll-free at (877) 408-4060.

Mailing Address	**Drop Box Location**	**Email**	**Fax**
P.O. Box 336 Gig Harbor, WA 98335	14519 Peacock Hill Avenue Gig Harbor, WA 98335	customerservice@wawater.com	(253) 857-4001

REQUESTED SERVICE START DATE*:	OWNER ☐ YES ☐ NO		
SERVICE ADDRESS	CITY	STATE	ZIP

Applicant Contact

NAME			
MAILING ADDRESS		CITY	STATE / ZIP
PHONE ☐ HOME ☐ WORK ☐ CELL	PHONE ☐ HOME ☐ WORK ☐ CELL	PHONE ☐ HOME ☐ WORK ☐ CELL	EMAIL

Co-Applicant Contact

NAME			
MAILING ADDRESS ☐ SAME AS APPLICANT		CITY	STATE / ZIP
PHONE ☐ HOME ☐ WORK ☐ CELL	PHONE ☐ HOME ☐ WORK ☐ CELL	PHONE ☐ HOME ☐ WORK ☐ CELL	EMAIL

Customer Identification Verification

To establish a customer(s) identity, the following information is requested: Customer name, service address, telephone number, and email address. A customer must provide at least **two identifiers** (DOB, last 4 SSN, or password). If the account has been established under fraudulent means, service may be terminated without further notice.

APPLICANT IDENTIFIERS	IDENTIFIER 1 (DOB)	IDENTIFIER 2 (LAST4 SSN)	IDENTIFIER 3 (PASSWORD)
CO-APPLICANT IDENTIFIERS	IDENTIFIER 1 (DOB)	IDENTIFIER 2 (LAST4 SSN)	IDENTIFIER 3 (PASSWORD)

Applicant Signature _____ Co-Applicant Signature _____

Date _____ Date _____

* Service start date may not be a weekend or holiday. For services requiring service installation, the Service Start Date will be the date that the Service Connection Charge is paid.

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Welcome to Washington Water Service! For questions regarding your service including billing or service questions, Customer Service is available Monday to Friday, 8:00 a.m. to 4:30 p.m. (with the exception of weekends/holidays). In case of an emergency after business hours, please call us toll-free at (877) 408-4060.

Establishing Water Service

Water service shall be rendered only after a completed and signed application is submitted by the prospective customer and accepted by the water company (allow one business day for processing). As part of the application process, the prospective customer must also complete and sign a Water Use Questionnaire for the application to be considered as complete.

- One-time charge of $15.00 (New Account Set-Up Fee) or $22.50 (New Account Set-Up Fee with Meter Read) will be billed on the first statement.
- Invoices for water utility services (Base Rate, Consumption, Flat Rate Billing, Ready to Serve and any Additional Service Fees) are sent out monthly, with payment due upon receipt and past due 18 days from the date of the invoice.
- A Payment Reminder Notice is mailed to customers with an unpaid balance 30 days from the date of invoice.
- A Disconnection Notice is mailed to customers with an unpaid balance after 7 business days from the date of the Payment Reminder Notice.
- If a Disconnection Notice has been received, you must notify the Customer Center that you are making a payment or run the risk of disconnection of service.
- If a service has been disconnected for non-payment, a reconnection fee of $25.00 must be paid prior to a reconnection of service during the business hours of 8:00 a.m. to 4:00 p.m. Reconnection requests made after 4:00 p.m. during the work week, on a weekend, or on a holiday are assessed a $70.00 reconnection fee that will need to be paid prior to service reconnection. All past due charges will be sent to a collection agency and are considered a prior obligation if not paid at the time of reconnection.
- If an account has been established under fraudulent means, a service may be terminated without further notice.
- A service charge of $15.00 shall be added to each account for each payment returned unpaid for any reason by the financial institution upon which the payment is drawn.

Metered Service Rates

	Meter Size		1st Block		2nd Block		3rd Block	
Meter Size	**Factor**	**Base Rate**	**Cubic Feet**	**Usage Rate**	**Cubic Feet**	**Usage Rate**	**Cubic Feet**	**Usage Rate**
⅝-Inch	1.00	$30.60	0–600	$3.74	601–3,168	$5.61	Over 3,168	$6.55
¾-Inch	1.00	$30.60	0–600	$3.74	601–3,168	$5.61	Over 3,168	$6.55
1-Inch	1.70	$52.01	0–1,168	$3.74	1,169–10,108	$5.61	Over 10,108	$6.55
1½-Inch	3.30	$100.98	0–2,335	$3.74	2,336–25,639	$5.61	Over 25,639	$6.55
2-Inch	5.30	$162.18	0–3,736	$3.74	3,737–44,265	$5.61	Over 44,265	$6.55
3-Inch	10.00	$305.99	0–7,005	$3.74	7,006–77,280	$5.61	Over 77,280	$6.55
4-Inch	16.70	$511.00	0–11,675	$3.74	11,676–259,705	$5.61	Over 259,705	$6.55
6-Inch	33.30	$1,020.00	0–23,350	$3.74	23,351–273,725	$5.61	Over 273,725	$6.55
8-Inch	33.30	$1,020.00	0–23,350	$3.74	23,351–273,728	$5.61	Over 273,728	$6.55

Payment Options

Washington Water offers a variety of payment options, including the ability to pay with your Visa, Mastercard, Discover Card, or Visa/Mastercard debit card. Payments can be made by telephone, by mail, or by using our on-line 3rd-party vendor, First Billing. First Billing offers automatic payments.

Online
Through First Billing at:
www.wawater.com

Phone
(877) 408-4060

Drop Box
Gig Harbor
14519 Peacock Hill Avenue

Customers are responsible for notifying the utility to discontinue service. Failure to do so will result in the customer being responsible for continuing to pay the Company's tariff rate until the Company becomes aware that the customer has vacated the property.