



WASHINGTON WATER SERVICE

Please Select Customer Type

- New Construction Residential Residential
- New Construction Commercial Commercial
- New Construction Irrigation Irrigation
- Landlord

APPLICATION FOR WATER SERVICE

This application must be completed in full and returned to Washington Water Service Company. Your application can be mailed, emailed, faxed or dropped off. **COMPLETED APPLICATION MUST BE SUBMITTED 1-BUSINESS DAY PRIOR TO REQUESTED SERVICE START DATE.** If you have any questions, please call us toll-free at (888) 490-3741.

Mailing Address: P.O. Box 44168
Tacoma, WA 98448

Drop Box: 5410 189th Street E
Puyallup, WA 98375

Email: infoep@wawater.com
Fax: (253) 875-7747

GENERAL INFORMATION

Applicant Contact

*Requested Service Start Date:

NAME			
SERVICE ADDRESS		CITY	STATE ZIP
MAILING ADDRESS		CITY	STATE ZIP
PHONE <input type="checkbox"/> Home <input type="checkbox"/> Work <input type="checkbox"/> Cell	PHONE <input type="checkbox"/> Home <input type="checkbox"/> Work <input type="checkbox"/> Cell	EMAIL	

Check here if you are the Owner Tenant Property Manager Developer

Property Owner Information Same as Applicant

Landlords: Do You Want Service Disconnected Between Tenants? Yes No

OWNER NAME <small>(If Renting/Leasing use Property Management Company Name)</small>			
OWNER MAILING ADDRESS		CITY	STATE ZIP
PHONE <input type="checkbox"/> Home <input type="checkbox"/> Work <input type="checkbox"/> Cell	PHONE <input type="checkbox"/> Home <input type="checkbox"/> Work <input type="checkbox"/> Cell	EMAIL	

Customer Identification Verification

To establish a customer(s) identity, the following information is requested: Customer name, service address, telephone number and email address. A customer may provide **two non-public identifiers** (i.e. DOB, Last 4 SSN or Password). If the account has been established under fraudulent means, service may be terminated without further notice.

Identifier ¹	Identifier ²
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Property Information

Parcel No:	Development Name:	Division No.:	Phase No.:	Lot No.:	Bldg. Sq. Ft. (Commercial):
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SPECIAL SERVICE NOTIFICATION

Please Check Any That Apply

Chlorine Sensitivity Dialysis Patient Immune Compromised Raise Fish Critical Care Facility Daycare/Adult Care Center Government Facility

APPLICANT SIGNATURE

Applicant Signature

Date

Co-Applicant Signature

Date

*Service Start Date: No Weekends or Holidays. For Services requiring service installation, the Service Start Date is the date that the Service Connection Charge is paid.

Office Use Only: \$15.00 New Account Set-Up \$22.50 New Account Set-Up with Meter Read

Date App Received

Beginning Read

CSR:	Date Sent to Cust:	Water System Name:	Service Order No.:	Account No.:
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WASHINGTON WATER SERVICE

WATER SERVICE

Welcome to Washington Water Service! For questions regarding your service, including billing or service questions, our Customer Service Center is available Monday-Friday 8:00 am to 4:30 pm (with the exception of weekends/holidays). In case of emergencies after business hours, please call out toll-free number: (888) 490-3741.

ESTABLISHING WATER SERVICE

Water service shall be rendered only after submitting a completed and signed application by the prospective customer and acceptance of the application by the water company (allow one business day for processing). **As part of the application process, the prospective customer must also complete and sign a Cross Connection Survey for the application to be considered complete.**

- One-time charge of \$15.00 (new account set-up fee) or \$22.50 (new account set-up fee with meter read) will be billed on the first statement.
- Invoices for water utility services (Base Rate, Consumption, Flat Rate Billing, Ready to Serve and any additional service fees) are sent out monthly, with payment due upon receipt, and past due after the 16th of each month.
- A Payment Reminder Notice is mailed to customers with an unpaid balance after the 16th of each month.
- A Disconnection Notice is mailed to customers with an unpaid balance after the Delinquent Notice Due Date.
- **If a Disconnection Notice is received, you must notify the Customer Center representative that you are making a payment or run the risk of disconnection of service.**
- If a service has been disconnected for non-payment, a reconnection fee of \$25.00 must be paid prior to reconnection of service during the business hours of 8:00 a.m. - 4:00 p.m. Reconnection requests made after 4:00pm during the work week, or on a weekend or on a holiday are assessed a \$70.00 reconnection fee that will need to be paid prior to service reconnection. All past due charges will be sent to a collection agency and are considered a prior obligation if not paid at the time of reconnection.
- If an account has been established under fraudulent means, a service may be terminated without further notice.
- A service charge of \$15.00 shall be applied to each account for each payment returned unpaid for any reason by the financial institution upon which the payment is drawn.

METERED SERVICE RATES

Schedule No. 2.1 - Monthly Rates (except for residential customers with 1 inch or smaller for the period from May 1 to September 30)

Meter Size	Base Rate	1 st Block (cubic feet)	1 st Usage Rate	2 nd Block (cubic feet)	2 nd Usage Rate	3 rd Block (cubic feet)	3 rd Usage Rate
3/4-Inch or 5/8-Inch	\$ 14.90	0-600	\$ 1.13	601-3,000	\$ 1.30	Over 3,000	\$ 2.49
1-Inch	\$ 24.83	0-1,500	\$ 1.13	1,501-7,500	\$ 1.30	Over 7,500	\$ 2.49
1 1/2-Inch	\$ 49.67	0-3,000	\$ 1.13	3,001-15,000	\$ 1.30	Over 15,000	\$ 2.49
2-Inch	\$ 79.47	0-4,800	\$ 1.13	4,801-24,000	\$ 1.30	Over 24,000	\$ 2.49
3-Inch	\$ 149.00	0-9,000	\$ 1.13	9,001-45,000	\$ 1.30	Over 45,000	\$ 2.49
4-Inch	\$ 248.33	0-15,000	\$ 1.13	15,001-75,000	\$ 1.30	Over 75,000	\$ 2.49
6-Inch	\$ 496.67	0-30,000	\$ 1.13	30,001-150,000	\$ 1.30	Over 150,000	\$ 2.49

Schedule No. 2.1 – Monthly rates for residential customers with 1 inch or smaller for the period from May 1 to September 30

Meter Size	Base Rate	1 st Block (cubic feet)	1 st Usage Rate	2 nd Block (cubic feet)	2 nd Usage Rate	3 rd Block (cubic feet)	3 rd Usage Rate
3/4-Inch or 5/8-Inch	\$ 14.90	0-600	\$ 1.13	601-3,000	\$ 1.30	Over 3,000	\$ 5.00
1-Inch	\$ 24.83	0-1,500	\$ 1.13	1,501-3,000	\$ 1.30	Over 3,000	\$ 5.00

Based on per 100 cubic feet or fraction thereof

Billed in Arrears

Schedule No. 1.1 – Non-Metered Rate Service \$28.68

PAYMENT OPTIONS

Washington Water offers a variety of payment options including the ability to pay with your Visa, Master Card, Discover Card or Visa/Master Debit card. Payments can be made in person, by telephone, mail or by using our on-line 3rd-party vendor, Xpress Bill Pay. Xpress Bill Pay offers automatic payments. Credit Card payments taken over the phone or in the office will be billed \$1.25 for each transaction. Please have your account number available.

Online Xpress Bill Pay: <https://www.xpressbillpay.com>

In Person: East Pierce Office

Drop Box : East Pierce Office

Phone : (888) 305-2736 (automated – no charge)

5410 189th Street E

Front of Building

Phone: (888) 490-3741 (live representative - \$1.25 fee)

Puyallup, WA 98375

TERMINATION OF SERVICE

Customers are responsible for notifying the utility to discontinue service. Failure to do so will result in the customer being responsible for continuing to pay the Company's tariff rate until the Company becomes aware that the customer has vacated the property.